



CEREMONIAL TRIBUTE
Ackerstraße 9, 10115 Berlin

SHIPPING POLICY

ORDER PROCESSING

Please allow up to 2 weeks to process your order, although generally will be shipped within 7 business days. Expect an email within 4 days to let you know your order is on the way.

Shipping charges for your order will be calculated and displayed at checkout. Your order may be subject to import duties and taxes (including VAT), which are incurred once a shipment reaches your destination country.

Ceremonial Tribute is not responsible for these charges if they are applied and are your responsibility as the customer.

REFUNDS, RETURNS AND EXCHANGES

We accept returns up to 14 days after delivery's arrival, if the item is unused and in its original condition, and we will refund the full order amount minus the shipping costs for the return. In the event that your order arrives damaged in any way, please email us as soon as possible at portal@ceremonialtribute.com with your order number and a photo of the item's condition. We address these on a case-by-case basis but will try our best to work towards a satisfactory solution.

SHIPPING COSTS FROM THE REFUND WILL BE ASSUMED BY THE CLIENT OR IS IT TOO MUCH? AND THAT WE WILL ONLY PAY IF THE ITEM ARRIVES TO DESTINATION.

If you have any further questions, please don't hesitate to contact us at portal@ceremonialtribute.com